

TRACPLUS GLOBAL LIMITED'S TERMS AND CONDITIONS

IMPORTANT NOTICE: PLEASE CAREFULLY READ THE FOLLOWING TERMS, CONDITIONS, AGREEMENTS, POLICIES AND NOTICES THAT GOVERN ALL DEALINGS BETWEEN YOU AND TRACPLUS GLOBAL LIMITED, AFFECT YOUR LEGAL RIGHTS AND ARE BINDING ON YOU TO THE FULLEST EXTENT PERMITTED BY LAW.

A. GENERAL TERMS, CONDITIONS, AND AGREEMENTS

This Agreement applies when we, TracPlus Global Limited ("TPG"), agree to provide access to you for use of our TracPlus tracking solution, an internet based service that allows you to track certain assets and store that data centrally. As part of TracPlus, we may also sell you third party tracking terminals and arrange for airtime for you (to allow the tracking terminals to operate and communicate), and we may provide you with our TracPlus application software.

1. DEFINITIONS

1. References in this Agreement to "we" or "us" or "our" are to TPG. In registering for TracPlus, you have told us your legal name and your contact details. You confirm these are correct. References to "you" refers to you, the customer who has registered to use TracPlus.
2. "**Agreement**" means this document, our Terms and Conditions.
3. In this Agreement, the following words mean the following:

"Equipment" means all terminals, hardware, connections, and software involved in the supply of TracPlus or related services.

"Fee" means the sums we charge for set up of TracPlus, including fees for provision of Equipment, and fees we charge for your use of TracPlus or associated support of it. Our fees may include airtime usage fees, fees for messaging, alerts, tracking, support, user codes, software modification, terminal fees, late payment fees, implementation fees, third party charges, fees for the use of third party maps, and training fees.

"Intellectual Property Rights" means all rights in TracPlus, and in our website through which you use TracPlus and in the application software and Equipment we provide, together with all intellectual property relating to third party maps, including rights to patents, trade marks, service marks, inventions, copyright, know how whether or not registered, and any related enhancement or modifications.

"TPG" means TracPlus Global Limited and includes its associated and subsidiary companies.

"TracPlus" means the TracPlus tracking solution, an internet based service that allows you to track certain assets and store that data centrally. TracPlus includes third party tracking terminals, maps and airtime services (to allow the

tracking terminals to operate and communicate), and TracPlus application software and Equipment.

2. ACCESS AND USE OF TRACPLUS

1. We agree to provide, and you agree to accept, setup and ongoing access to TracPlus in accordance with the terms of this Agreement.
2. You acknowledge that:
 - a. You are responsible for all computer equipment, hardware, communications channels and links, and internet or other access you require to access and use TracPlus (other than where we agree to provide Equipment to you, or to arrange for airtime for you), and for all charges in relation to those things;
 - b. Your selection of hardware, other equipment and software, communication channels, plans and links, and the quality of the installation and environment that you arrange, will affect your access to TracPlus, the performance of TracPlus, and the quality of the data that you receive from TracPlus. For example, if transmission of data is affected by location of your assets, the data you receive will only be the data that we have received from your assets. Suitability of your selections are your sole responsibility and risk, and TPG shall not be liable for any loss or damage suffered by you as a result of your selections and quality of installation arranged;
 - c. You must follow all the guidelines, user guides, instructions and manuals we give you for use of TracPlus and the Equipment and services that are used to provide TracPlus to you. TPG are not responsible for any loss or damage you may incur through failure to follow any such guidelines.
3. You must always use TracPlus, associated Equipment and services and the data that TracPlus provides you with in compliance with all relevant laws and regulations in your areas of use including without limitation applicable laws and regulations relating to the use of any of them for aeronautical, marine, military or other purposes that you may use TracPlus in relation to specifically. For the avoidance of doubt, if you elect to install or otherwise use Equipment that is not certified or approved for the relevant area of use, you are responsible for ascertaining whether the Equipment is suitable for that purpose and that it is installed in compliance with all relevant laws and regulations of all relevant authorities in the relevant area of use.
4. You confirm that you understand that TracPlus is intended for business use and that you will be using TracPlus for the purposes of a business. The provisions of the New Zealand Consumer Guarantees Act 1993 therefore do not apply to your use of TracPlus.
5. If TracPlus (including Equipment) is being offered to you on a trial basis (where we have agreed in writing that Equipment and services are provided to you for an agreed trial period), you agree:

- a. that the terms of this Agreement apply to your use of all such Equipment and services during the trial period;
 - b. to pay for tracking services supplied during the course of the trial period as invoiced to you;
 - c. that if you wish to continue using the Equipment and services, you will notify us in writing at least 5 days before the end of the agreed trial period that you wish to continue to use TracPlus beyond the agreed trial period, in which case we will invoice you for the Equipment supplied to you in addition to tracking services already supplied. You agree that the terms of this Agreement will apply to your continued use of all Equipment and services provided by us;
 - d. that Equipment and services will only be supplied on the return of duly completed and authorised paperwork;
 - e. that if you do not wish to continue using the Equipment and services, you will notify us in writing at least 5 days before the end of the agreed trial period, and you shall return all Equipment supplied to you by us in the same condition as it was supplied to you (fair wear and tear excepted) by shipping all Equipment back to us (at your expense) within 5 working days of the end of the agreed trial period;
 - f. that if any Equipment is not returned, or is returned to us at the end of any agreed trial period damaged other than fair wear and tear, then you agree to pay for the reasonable costs of repair or replacement at our discretion, together with any interest and other costs incurred by TPG as invoiced to you;
 - g. that if you fail to notify us of whether or not you wish to proceed, we may, at our discretion, withdraw the tracking services or continue to invoice you for further tracking services supplied after the end of the agreed trial period (in addition to the equipment costs set out in this clause); and
 - h. that title to all Equipment supplied to you remains the sole property of TPG until such time as we have received payment in full in cleared funds for all such Equipment.
6. If TracPlus (including Equipment) is being offered to you on a loan or support basis (where we have agreed in writing that Equipment and services are provided to you for an agreed loan or support period), you agree:
- a. that the terms of this Agreement apply to your use of all such Equipment and Services during the loan or support period;
 - b. to pay for tracking services supplied during the course of the loan or support period as invoiced to you;
 - c. that if you wish to continue using the Equipment and services, you will notify us in writing at least 5 days before the end of the agreed loan or support period that you wish to continue to use TracPlus beyond the

agreed loan or support period, in which case we will invoice you for the Equipment supplied to you in addition to tracking services already supplied. You agree that the terms of this Agreement will apply to your continued use of all Equipment and services provided by us;

- d. that Equipment and services will only be supplied on the return of duly completed and authorised paperwork;
 - e. that if you do not wish to continue using the Equipment and Services, you will notify us in writing at least 5 days before the end of the agreed loan or support period, and you shall return all Equipment supplied to you by us in the same condition as it was supplied to you (fair wear and tear excepted) by shipping all Equipment back to us (at your expense) within 5 working days of the end of the agreed support period;
 - f. that if any Equipment is not returned, or is returned to us at the end of any agreed loan or support period damaged other than fair wear and tear, then you agree to pay for the reasonable costs of repair or replacement at our discretion, together with any interest and other costs incurred by TPG as invoiced to you;
 - g. that if you fail to notify us of whether or not you wish to proceed, we may, at our discretion, withdraw the tracking services or continue to invoice you for further tracking services supplied after the end of the agreed loan or support period (in addition to the equipment costs set out in this clause); and
 - h. that title to all Equipment supplied to you remains the sole property of TPG until such time as we have received payment in full in cleared funds for all such Equipment.
7. If TracPlus (including Equipment) is being offered to you on a sponsorship basis (where we have agreed in writing that Equipment and/or services are provided to you for an agreed sponsorship period and agreed sponsorship purpose), you agree:
- a. that the terms of this Agreement apply to your use of all such Equipment and services during the sponsorship period (except as to payment for tracking services);
 - b. that Equipment and services will only be supplied on the return of duly completed and authorised paperwork;
 - c. to return all Equipment supplied to you by us in the same state of repair as it was supplied to you (fair wear and tear excepted) by shipping all Equipment back to us within 5 working days of the end of the agreed sponsorship period;
 - d. that if any Equipment is not returned, or is returned to us at the end of any agreed sponsorship period damaged other than fair wear and tear, then you agree to pay for the reasonable costs of repair or replacement at our discretion, together with any other costs incurred by TPG, as invoiced to you; and

- e. that title to all Equipment supplied to you remains the sole property of TPG until such time as we have received payment in full in cleared funds for all such Equipment.
8. Without limiting any other provisions of this Agreement, maps, images and supporting files used in or relating to TracPlus may not be copied, modified or used for any purpose at all other than for the purposes of using TracPlus. The dataset used for labels for the Geographx maps is a set of delimited text tables that have been derived from the New Zealand Geographic Place Names database, sourced from Land Information New Zealand. Users of this data are advised that New Zealand Place Names were captured for the labelling of text on the 1:50 000 Map Series. The co-ordinates were digitised at the bottom left corner of the text labels that appear on the printed map. The co-ordinates are not a GPS position for the geographic location of the feature. Neither TPG nor Land Information New Zealand accepts any responsibility for problems that users encounter due to using this data.

3. SOFTWARE LICENCE; SUPPORT

1. As part of TracPlus, we may provide you with the TracPlus application software. We retain ownership of the software. We licence you to use it only while you use TracPlus pursuant to and during the term of this Agreement and pay the Fees. You must not:
 - a. Transfer the software to anyone else;
 - b. Copy, modify, alter, translate, vary, decompile, disassemble or reassemble it in any way;
 - c. Use it for any other purpose other than in conjunction with your use of TracPlus, or use it to resell or otherwise provide TracPlus in any way to any third party.
2. We will provide you with support for your use of TracPlus as follows:
 - a. We will provide you with reasonable telephone or email advice (at our discretion) to assist in your use of TracPlus, and may charge fees for such support.
 - b. We may update or upgrade TracPlus (including the application software) with new versions or updates at our discretion. There may be an additional fee for upgrades that incorporate enhanced functionality. If we require you to, you must install new updates or upgrades and you acknowledge that if you do not do so, your use of TracPlus may be impaired or suspended.
3. We may charge you additional fees at our discretion with advance notice to you, at our then current hourly rates for support that is required to be provided as a result of:
 - a. You using new Equipment; or
 - b. You requiring additional configuration or additional access to TracPlus;

- c. Any unauthorised access, attempted modification, or alteration you make in any way to TracPlus.
4. We may charge you at our discretion with advance notice to you, for our reasonable travel and accommodation expenses we incur in visiting any location nominated by you for the purpose of providing support, and where we are making a charge under clause 3.3 above, this may include our travelling time.

4. SERVICE; WARRANTIES

1. We warrant that:
 - a. We have the power and authority to allow you to use TracPlus;
 - b. To the best of our knowledge, TracPlus and our database configuration does not infringe any patent, copyright, trade secret or other proprietary right of any third party;
 - c. When we provide services relating to your use of TracPlus to you, we will do so to the standard of care and skill reasonably expected of a professional in the provision of such services;
 - d. We will use reasonable commercial endeavours to ensure that:
 - i. TracPlus is available 24 hours a day, 7 days a week, excepting outages for planned updates, new versions, updates and upgrades and routine maintenance; but we do not guarantee this; and
 - ii. the TracPlus server(s) will have an uptime availability of 99.999% excluding scheduled maintenance. You acknowledge that the availability of the Internet, your communication links and your equipment are integral to the availability of TracPlus and will affect your use of it, including your access to the server(s),

Provided that you agree that TPG shall not be responsible for any loss or damage incurred by you as a result of outages or failures of any aspect of the tracking services which are beyond its reasonable control (including, without limitation, an ISP fault, hardware manufacturing fault, inadequate or inaccurate installation or maintenance, or inadequate, inaccurate or faulty data provided by a third party tracking service provider).

- e. If we have agreed to provide a distress monitoring and escalation service to you, we will use reasonable endeavours to contact you in the way we have agreed, but we do not guarantee that we will be able to do so. You must notify us immediately if any of the contact numbers you have provided us with change or are unavailable or unattended by English speaking personnel for any reason. TPG is not responsible for any loss or damage incurred by you as a result of any failure to provide an alert which results from your failure to notify us as required by this

clause, or if TPG is otherwise unable to provide an alert after using reasonable endeavours to do so.

- f. If we have agreed to provide an automatic monitoring and escalation service to you (including, but not limited to TracWatch), we will use reasonable endeavours to contact you in the way we have agreed, but we do not guarantee that we will be able to do so. You must notify us immediately if any of the contact numbers you have provided us with change or are unavailable or unattended by English speaking personnel for any reason. TPG is not responsible for any loss or damage incurred by you as a result of any failure to provide an alert which results from your failure to notify us as required by this clause, or if TPG is otherwise unable to provide an alert after using reasonable endeavours to do so.
2. Where we provide terminals or other third party Equipment or services (including airtime) to you:
 - a. We will endeavour to give you the benefit of any manufacturer's or provider's warranty that we receive, to the extent that such warranty is available at the time of sale of the Equipment to you. You must follow any specific instructions we give you in relation to that warranty. This may include returning Equipment to us at your cost (including shipping costs) if it fails to perform in accordance with that warranty;
 - b. We will do our best to meet the timeframes that we indicate to you, but we do not guarantee that we can meet those timeframes and we have no liability should we be unable to do so;
 - c. Title in that Equipment does not pass to you until we have received payment in full for all Equipment;
 - d. In relation to all third party Equipment or services you are given access to pursuant to this Agreement, you agree that you will not
 - i. transfer any third party property to anyone else;
 - ii. copy, modify, alter, translate, vary, decompile, disassemble or reassemble it in any way;
 - iii. use it for any other purpose other than in conjunction with your use of TracPlus, or use it to resell or otherwise provide TracPlus in any way to any third party; and
 - e. You agree to indemnify us against any claims, damages, and losses (including costs) incurred by us as a result of your breach of any third party property rights.
 - f. You acknowledge that in relation to third party Equipment, the tampering, removal or damaging of any "warranty void if removed" shall render all warranties relating to that equipment void.

3. In order to receive the benefit of the above warranties, you must follow all storage, installation, maintenance and user guides related to installation and use of TracPlus.
4. EXCEPT FOR THE WARRANTIES EXPLICITLY SET OUT IN THESE TERMS, ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW.

5. COMMENCEMENT DATE, TERM AND TERMINATION

1. This Agreement commences on the earlier of:
 - a. the date we agree to provide access to TracPlus to you; or
 - b. the date that you order any Equipment from us,and continues in force until terminated in accordance with the remainder of this clause.
2. Either of us may terminate this Agreement by notice in writing:
 - a. By giving the other 30 days notice in writing;
 - b. If the other party breaches any of its obligations under this Agreement and fails to remedy the breach within 14 days after notice requiring it to be remedied; or
 - c. The other party becomes bankrupt or is put into liquidation or has a receiver, voluntary administrator or statutory manager appointed over any of its assets (or similar), or becomes insolvent or ceases to carry on its business or otherwise makes any composition or arrangement with its creditors.
3. If any amounts due and payable by you to us or to anyone else involved in providing TracPlus to you remain unpaid, or you are in breach of any term of this Agreement, we may immediately disable or suspend your ability to use TracPlus.
4. On termination of this Agreement:
 - a. You must either return or destroy all documentation related to TracPlus;
 - b. You must immediately cease using the application software we provided you and you must delete it and all copies of it from any system or machine or other media that you use or have installed it on or stored any copies of it on;
 - c. We will transfer copies of your data from our server(s) to you in the standard format at the time which we usually transfer such data provided that:

- i. You pay our reasonable costs and expenses on a time and materials basis; and
- ii. You have paid all sums due to us under this Agreement.

You acknowledge that our systems retain data logs that may contain copies of data.

6. OWNERSHIP AND RESTRICTIONS; DATA

1. You understand that the Intellectual Property Rights in TracPlus, the software, maps and services we use to provide TracPlus, the website and servers associated with TracPlus (other than relating to data or information which is input from your assets as a result of your use of the solution) belong to us or to third parties who provide equipment or services to us, and you will not dispute ownership of any of us in them.
2. You must use TracPlus as directed by TPG from time to time. Your right to use it is non-exclusive, and non-transferable. You must not:
 - a. Attempt to bypass any security mechanism in place on any system we use to make TracPlus available to you or in TracPlus itself;
 - b. Gain or attempt to gain unauthorised access to TracPlus, our systems, or any other customers' systems, information or data;
 - c. Resell TracPlus or any part thereof.

For the avoidance of doubt, the provisions of this Agreement do not prohibit you from leasing to or allowing a third party to use a vehicle of any kind that includes or has affixed to it any Equipment for your use of TracPlus. You agree that you will remain personally bound by this Agreement in the event you lease such a vehicle including any Equipment to a third party.

3. Access to TracPlus is by way of usercode and/or password. You are responsible for the use and safekeeping of usercodes allocated to you and all associated passwords. You are responsible for all use or access of TracPlus by anyone using your usercodes, and for payment of Fees arising from that use. You must change your password if we request you to do so, and we may change any of your usercodes at any time if we elect to do so. You must contact us immediately if you suspect any unauthorised use or disclosure of any passwords or if you would like any usercodes changed. We may charge you for change of usercodes.
4. You are responsible for all use of the Equipment that are associated with your access to TracPlus and for payment of all charges associated with use of the Equipment and data generated by them.
5. You must not attempt to make any copy of TracPlus or any part of it except as we explicitly authorise as part of this Agreement or elsewhere in writing. You must not share your access (including without limitation the passwords you use to access) to TracPlus with any third party, except with our prior consent. You must tell us immediately if you become aware of any circumstances that cause

you to believe any person may have unauthorised knowledge, possession or use of TracPlus.

6. We acknowledge that the data or information uploaded from your use of TracPlus is your confidential information. We will not knowingly disclose such information unless the information is already in the public domain or we reasonably believe we are required to do so by law (this may include for example if anyone has a warrant to access any of the data or other information). If you have given consent or permission for your data to be made available to a third party website or gateway service, you acknowledge that TPG has no responsibility for the use of your data via such a website or service by visitors or users thereof. However, if you are using TracPlus as part of a publicly hosted site, you acknowledge that the data is publicly available, and that we have no responsibility for the use the public make of the data.
7. You will not make media or other public statements about your use of TracPlus without our prior written consent.

7. LIMITATION OF LIABILITY

1. We are not liable to you, whether in tort, contract or otherwise, for any loss of profits, indirect, special, incidental, consequential or punitive damages (including without limitation, loss of use, loss of data, loss of anticipated savings, loss of goodwill) however caused, arising out of or in connection with your use of TracPlus or this Agreement.
2. To the fullest extent permitted by law, our liability to you arising out of all claims for damages under this Agreement:
 - a. In respect of Equipment under warranty is limited to replacement of the Equipment or refund of the price paid;
 - b. In respect of any breach of the uptime commitment regarding the TracPlus server(s), to 5% of your monthly Fee attributable to hosting services per continuous 30 minute period of failure; and
 - c. In all other cases, will not exceed 50% of the Fees paid by you and attributable to TracPlus services (excluding terminal fees, airtime and other third party charges) ("TracPlus Global Fees") during the year preceding the date of your claim, but limited in aggregate to 100% of the TracPlus Global Fees in any one year.
3. We are not in default or liable to you by reason of any failure or delay in performing our obligations under this Agreement caused by any act or event beyond our reasonable control. In the event of such an event, we will use reasonable commercial endeavours to resume our obligations under this Agreement as soon as reasonably possible. Without limitation, the technology that is used to provide TracPlus may be subject to intermittent outages outside our reasonable control, for instance; such as weather conditions or failure of third party networks or equipment.
4. All claims by you under this Agreement must be made within 12 months of the cause of action arising.

8. CHARGES AND PAYMENTS

1. You agree to pay our Fees plus GST or other applicable State and/or Federal taxes and/or fees (if any) for use of TracPlus and for any ancillary services. You agree to keep TPG informed of our correct country of tax residency and to advise us immediately of any changes to your tax residency status
2. Our Fees are calculated in US dollars and converted to your nominated billing currency. If you wish to change your nominated billing currency you shall inform us in writing no later than 7 days before the end of the current billing period, otherwise such notification will be effective from the next billing period. We will clearly identify the currency used in all calculations and the exchange rate used, including the source of the exchange rate.
3. We reserve the right to change our Fees from time to time. Any review of those Fees takes effect 30 days from the date we notify you of them.
4. We will send you invoices setting out our Fees. You must pay us in full and without deduction or set off within 14 days of the date of invoice.
5. If we provide services such as implementation or training for you, we will tell you how much those services will cost, and you must pay us our charges for them, plus GST or other applicable State and/or Federal taxes (if any).
6. If any duties including shipping, import duties, taxes or other levies ("Duties") are imposed in relation to the provision of TracPlus or on any Equipment or services we provide to you, you must pay us those Duties in addition to the Fees. We will send you a bill for any such Duties.
7. If you elect to pay our charges by bank draft, transfer, credit card, debit card or by such means where fees or commissions may be charged by any third party or parties, we reserve the right to recover all such fees or commissions from you.
8. If you not pay an invoice or bill by the due date for payment, we may charge you interest on the unpaid amount from the due date for payment until the date you pay it; the interest rate will be 2% above our bank's then standard business overdraft rate.
9. If your invoice remains unpaid after the due date for payment, we will send a reminder to your last notified contact address. If your invoice still remains unpaid 30 days after the reminder notice is sent, we may withdraw the provision of tracking services by giving final written notice not less than 24 hours prior to the time of withdrawal of tracking services.
10. If we agree, at our absolute discretion, to re-supply or continue to supply tracking services, we may, in addition to any other rights or remedies we may have, require either full payment of all outstanding moneys owing to us, or agreement on a payment arrangement satisfactory to us (which may include prepayment), prior to any such re-supply or continuation of supply.
11. We may use personal information you provide to us to obtain a credit report about you from time to time, or to appoint a debt collection agency if required.

The information gathered by the credit reporter may be used by that credit reporter to generate subsequent credit reports and given to their other customers. If you default on any obligation then information about the default may (without prejudice to any other remedies) be provided to credit reporters.

12. If the Equipment is located in New Zealand:
 - a. You grant a Security Interest (as defined in the Personal Property Securities Act 1999, the "PPSA") to TPG in all Equipment supplied to you by TPG to secure all monies owed to TPG by you, and to secure all other obligations you owe us under this Agreement and any other agreement we and you may have entered into.
 - b. You agree that we may register our Security Interest under the Personal Property Securities Register (or any other chattel register of any kind in the jurisdiction where the assets may be located) at our discretion, and you agree to take all steps reasonably required by us and to promptly execute any documents and provide any information necessary to facilitate registration.
 - c. You agree that nothing in sections 133 and 134 of the PPSA will apply to this Agreement, and you waive your rights under sections 114(1)(a), 116, 120(2), 121 and 148 of the PPSA, and you waive your right to receive a copy of any verification statement as provided by the PPSA in all circumstances.

9. DISPUTES

1. If a dispute arises out of this Agreement, a party may not commence court or arbitration proceedings unless it has complied with the remainder of this clause.
2. A party claiming a dispute has arisen must give written notice to the other party specifying the nature of the dispute. On receipt of that notice, the parties will use all reasonable endeavours to resolve the dispute by discussion, consultation, negotiation or other informal means.
3. If the dispute is not resolved within 15 business days of notice being given, either party may commence proceedings against the other party.
4. Nothing in this clause 9 prevents a party seeking urgent interlocutory relief.

10. GENERAL

1. We may give you notice by email, post or by fax to the address you gave us when you registered. Any communication by email or fax is deemed to be received when transmitted to the correct email or fax address of the recipient. Communication in writing is deemed to be received 3 days after posting, or when left at the specified address.
2. NEW ZEALAND LAW GOVERNS THIS AGREEMENT. NEW ZEALAND COURTS HAVE THE NON-EXCLUSIVE JURISDICTION OVER THIS AGREEMENT. IF YOU WISH TO BRING A CLAIM AGAINST US, YOU MUST DO SO IN A NEW ZEALAND COURT.

3. This Agreement constitutes the entire agreement between us in relation to TracPlus.
4. We may change any of these terms from time to time by giving you notice in writing. Changes are effective from the date we notify you they apply from.
5. You may not assign or transfer this Agreement, or your access or use of TracPlus, or any of your other rights and obligations under this Agreement without our prior written consent. We may transfer our rights and obligations under this Agreement to any company that is related to us.
6. The provisions of clauses 5.4, 6, 7, and this clause 10 will survive termination or expiry of this Agreement.
7. If any provision of this Agreement is invalid or unenforceable the remaining provisions of this Agreement are not affected and continue in full force.
8. Any unlawful provision in this contract may be severed, and the remaining provisions remain enforceable.
9. The word "including" or "for example" or any examples given in this agreement do not have a limiting effect.
10. No delay or failure to act is a waiver of any other or any subsequent breach. The failure of a party to enforce a provision of this Agreement is not to be interpreted as a waiver of that provision. No waiver is effective unless it is in writing.
11. The singular includes the plural and vice versa.
12. If the customer comprises more than one person, the liability of such persons shall be joint and several.
13. The Parties unconditionally and irrevocably waive their rights to object that New Zealand Courts are not the most suitable forum for all Parties' interests and the ends of justice in proceedings related to this Agreement.

B. PRIVACY POLICY

Our Privacy Policy is simple. Your data belongs to you. We are the authorised custodian of that data, and we make every reasonable effort to protect and ensure the safety and security of that data, and to make sure that the only people who see your data do so with your explicit consent (subject to any legislation or legal authority which we are obliged to comply with from time to time.)

THE PRIVACY ACT 1993

For more detailed information please refer to The Privacy Act 1993 (New Zealand) and its amendments.

The Privacy Act sets out 12 information privacy principles dealing with the collection, holding, use and disclosure of personal information, and the assigning of unique identifiers. The principles also give you a right to access information about yourself and to ask for it to be corrected. In outline the 12 principles are:

- Purpose of collection of personal information.
- Source of personal information.
- Collection of information from subject.
- Manner of collection of personal information.
- Storage and Security of personal information.
- Access to personal information.
- Correction of personal information.
- Accuracy, etc., of personal information to be checked before use.
- Agency not to keep personal information for longer than necessary.
- Limits on use of personal information.
- Limits on disclosure of personal information.
- Unique identifiers.

The Act applies to us in our role as a service provider. In compliance with The Act we hold certain information about our customers and users. This information is required for lawful purposes used in the functioning of our company. This information is sourced in accordance with principal 2 of The Act.

ACCESS REQUESTS

You can make a request orally or in writing for access to personal information held by us. We must make a decision on your request and notify you of it as soon as practicable - and in any case not later than 20 working days after receiving your request. We may, in certain circumstances, extend the time limit by notice to you.

COMPLAINTS

If you believe we may have breached the Privacy Act, you can call the Privacy Commissioner's privacy hotline in 0800 803 909 (New Zealand only).

B. ANTI-SPAM POLICY

We comply with the Unsolicited Electronic Messages Act 2007 (New Zealand). We will not send you unsolicited information without your consent nor shall we assist anyone else to.

You may choose whether to receive promotional messages from us by notifying us in writing or by email, or by any other electronic means that we may choose to offer you.

Emails regarding service availability or issues relating to your ability to use our services will be sent to the email address advised by you during the registration process. You agree that such emails are not considered to be unsolicited under the terms of The Act.

C. REGISTERED TRADEMARKS, COPYRIGHT NOTICES AND CREDITS

TracPlus™ and the TracPlus logo are registered trademarks of TracPlus Global Limited, New Zealand.

GoogleEarth™ and GoogleMaps™ are trademarks of Google™, Inc, United States of America.

TerraColor® is a registered trademark of Earthstar Geographics LLC, United States of America.

Geographx maps are Copyright © Geographx Limited, New Zealand, and are distributed under licence.

Airways VNC maps are Copyright © Airways Corporation Limited, New Zealand, and are distributed under licence.

LINZ 202 maps are Copyright © Land Information New Zealand, New Zealand, and are distributed under licence.

Corax maps are Copyright © Ollivier & Co. Limited, and are distributed under licence.

TerraColor imagery is Copyright © Earthstar Geographics LLC, and is used under licence.

Blue Marble maps are courtesy of NASA's Earth Observatory.

LIMA Maps are courtesy of the Landsat Image Mosaic of Antarctica (LIMA) Project.

D. ACKNOWLEDGEMENTS

Acknowledgement is given to the following people and organisations:

Land Information New Zealand

The United States Geological Survey

The Intergovernmental Committee on Surveying and Mapping

The National Geophysical Data Centre

David Graves

The Consultative Group on International Agricultural Research

geonames.org

SkyVector.com

GeoBase

Openstreetmap.org

Last updated 4 March 2010.